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To: Medical Directors & IPA Network

From: IEHP – Provider Relations

Date: October 1, 2026

Subject: **REVISED – UM Authorization Guidelines**

IEHP’s Guideline Review Committee has approved the following authorization guideline updates/changes, **effective 10/1/2026:**

Guideline #	Guideline Title	LOB	Degree of Change	Updates/Changes
UM_CSS 03	Housing Deposits	Medi-Cal	Minor	Highlights: • The Eligibility Criteria format has been revised with the addition of a table to enhance clarity and usability; the eligibility requirements themselves remain unchanged. • Additional information has been included to explain coordination with HTNS, HTSS, and Transitional Rent. • Documentation requirements for Housing Deposits and extensions have been added. • Added provisions for AB 628 (landlords must provide: A working stove and refrigerator) • Added provision and small-landlord exemption for AB 12 (Security deposit not to exceed 1 month’s rent unless landlord qualifies for AB 12 exemption) • Added limitations to delivery fee – any delivery fee over \$75 will undergo compliance review to ensure alignment with Housing Deposits policy. • Removed “single room rentals” from exclusions; however, reworded section to state: “Housing deposits will not be relinquished for any setting type in which member has previously established residency.” • The definition of homelessness (including “At risk of Homelessness”) has been updated based on HUD guidelines, with modifications following the DHCS Community Supports Policy Guide, Appendix C. • Clarifications regarding members exiting institutions who were previously homeless.

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				• The timeframe for members or families imminently losing housing has been extended to 30 days (up from 14 days homeless and 21 days at risk of homelessness). • The annual income requirement of being below 30 percent of median family income has been removed from the definition. • The definition now includes individuals fleeing or attempting to flee domestic violence who have no other residence and lack the resources or support networks to secure permanent housing.
UM_CSS 15	Transitional Rent	Medi-Cal	Minor	Highlights: • The Eligibility Criteria format has been revised with the addition of exception criteria for the Transitioning Population requirements; the eligibility requirements themselves remain unchanged. • Additional information has been included to clarify populations which are exempt from meeting the Transitioning Population element of eligibility criteria. • <u>ADDED:</u> • Experiencing unsheltered homelessness: Individuals or families with a primary nighttime residence that is a public or private place not designed for or ordinarily used as a regular sleeping accommodation for human beings, including a car, park, abandoned building, bus or train station, airport, or camping ground; or • Eligible for Full-Service Partnership (FSP): FSP is a comprehensive behavioral health program for individuals living with significant mental health and/or co-occurring substance use conditions that have demonstrated a need for intensive wraparound services. • Please note, if a member qualifies as (f.) or (g.) above, they do not need to meet the Transitioning population requirement.

Guideline #	Guideline Title	LOB	Degree of Change	Updates/Changes
UM_DIA 17	Genetic Testing	Medicare/ Medi-Cal/ CCA	Minor	Highlights: • Genetic testing is the analysis of DNA, RNA, or proteins to identify changes in molecular sequence that may be associated with disease. • Indications for testing include: (1) to confirm the diagnosis of a genetic disease, (2) to identify genetic factors which may increase the risk for developing disease, (3) to determine the risk of having children with a genetic disease in high-risk couples, (4) to determine effectiveness of treatment options, and (5) to identify diseases in fetal or newborn members. • Due to the sheer volume of tests currently in existence, developing a guideline to address each individual test would not be possible. Therefore, IEHP has created a guideline to assist in the review of and determination of the medical necessity of these requests. • This guideline is applicable to all three lines of business. For this review cycle, references have been updated.

Access to these and all other authorization guidelines can be found at: www.providerservices.iehp.org > Resources > Resources for Providers > Utilization Management Clinical Criteria or [click here](#).

For questions, contact the IEHP Provider Call Center at (909) 890-2054, (866) 223-4347 or email ProviderServices@iehp.org

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